CHNA PRIORITIZATION SESSION NOTES: AUGUST 23, 2023

This year, Providence Queen of the Valley Medical Center and Napa County HHSA have partnered to create a shared Community Health Needs Assessment (CHNA). A CHNA collects qualitative and quantitative health data from across the county in order to create a point-in-time report of community health and determine health priorities for the next 3-5 years. We convened over 230 community members for listening sessions, key informant interviews and prioritization meetings in order to identify 5 health priorities, listed below. More information about that process can be found here.

- Racial Equity and LGBTQ Inclusion
- Behavioral Health
- Housing
- Access to Health Services
- Economic Stability

Next, community partners will take the identified health priority areas and formulate goals, strategies and an action plan related to those issues. The result is a Community Health Improvement Plan, and subsequent Community Health Action Plan. This process requires, and centers, the continued expertise and feedback of community members.

Next steps for partners:

- Register for our next LHNC meeting on Wednesday, November 1 at 2 pm. We will review the final CHA and begin our design of the Community Health Improvement Plan
- The slide presentation from this meeting, including health theme summaries and data, can be found here.
- Agenda, PowerPoint Slides, and Meeting Minutes can be found here.
- If you are interested in a remote or in-person meeting discussing the CHNA data or the Community Health Improvement plan, please contact Erin.
- If you would like to receive our monthly newsletter, or have information about meetings, outreach events, or other activities focused on social determinants of health for the LHNC newsletter/Calendar, please contact Lesli.

At our August 2023 CHNA prioritization session, over 90 community partners convened in person, and remotely, to select 3-5 priority areas for the upcoming Community Health Needs Assessment. Participants learned about the data collection process, reviewed qualitative and quantitative data, recorded existing work and "how might we" statements for each health theme, and selected their top three health themes.

Data collection process:
Our data collection process was designed to understand the personal lived experience of community members. We support individuals to take the lead in surfacing bright spots and challenges in their quality of life and related health and wellbeing. We created open-ended discussions using interactive field materials to delve more deeply into themes about health and wellbeing. We focused our engagement on community groups whose voices are often underrepresented or unheard in public discourse. We also engaged community leaders working in both paid and unpaid capacities. Listening session participants live in American Canyon, Calistoga, Napa, St. Helena, and Yountville. Key informant session participants serve all areas of Napa County. In total, we met with 137 individuals.

- Community Member Listening Sessions: 16 Small group sessions
  - 11 English language sessions, 5 Spanish Language sessions
  - 112 Individuals total
- Key Informant sessions: 12 individual sessions, 7 group sessions
  - 25 Individuals total

Qualitative and Quantitative Data:

We identified 10 health themes from our qualitative data collection process, listed below. Each theme was presented with accompanying quantitative data, using local data whenever possible. Please review our presentation slide deck for full qualitative and quantitative information here.

Health Themes:

- Racial Equity and LGBTQ Inclusion
- Housing
- Behavioral Health
- Economic Stability
- Food Access
- Access to Health Services
- Childcare
- Language Access
- Transportation
- Education/Digital Inclusion

Current Initiatives and "How might we" questions:

For each health theme, participants recorded information about current programs, projects or organizations working in that area. Additionally, participants used "How Might We" statements to reframe their insights into opportunities. This feedback, organized by health theme, is attached. Participant feedback can also be found here.

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RACIAL EQUITY AND LGBTQ INCLUSION
Current Initiatives
Black History Month and Juneteenth events (People B4 Policy)
LGBTQ Best Practices training (LGBTQ Connection)
City of Napa Dia de los Muertos Event
F5 Rainbow Kits (anti-bias education resource for early childhood)
F5 Rainbow Family League (anti-racism parent education program)
F5 Rainbow Action Network
HHSA cultural corner
Dr. Lori is doing an anti-racism seminar for COAD and HHSA
Puertas Abiertas COVID support for farmworkers and monolingual community
Equity and inclusion work within COAD
NVC DEIA Program
Safe Space Kits (LHNC)
Community Leaders Coalition
Providence- equity lens in policy and services provision
LGBTQ Connection
LGBTQ Connection Best Practices & Health Equity and other trainings

Napa Valley Black History (group and events)
Napa Pride Month in June
LGBTQ Connection RISE Initiative for parents and caregivers, foster parents

How Might We…
Support diverse inclusive providers such as NVC and PUC?
Encourage and welcome immigrant communities to settle in Napa County? We don't have Ethiopian, Muslim, diverse ethnic [presence compared to adjacent counties)
increase widespread dialogue and activities
Remove or limit big corporations from politics?
Dismantle racism in institutions?
Educate children at a very young age to understand biases?
Create a cultural center?
Educate authority figures about stereotypes that reinforce alienation?
Use language by saying Asian White, Black, etc.? Stop stereotyping we are humans
Include youth voice?
Educate and provide info regarding implicit biases in education, healthcare etc.?
Help allies feel confident in standing up to racism and inequity?
Elevate intersectionality and education on race, LGBTQ, etc. for service providers?
Increase language representation in our community (not just language line but other resources)?
Increase confidence in public services commitment to anti-racism and inclusion?
Ease the lift for education about others' experiences?
Build on the existing BIPOCs groups work to share their ideas/culture?
Create diversity in leadership development (Leadership Napa Valley)?
Operationalize LGBTQ trainings in schools, organizations etc.?
Operationalize the trainings on being anti-racist organizations?
Dismantle homophobia and transphobia in our schools and systems?
Create leadership across sectors that represents our community?
Elevate LGBTQ leaders within all our institutions?

Other Comments:
Separation from church and state
Ageism- lack of acknowledgment of older adults

HOUSING

Current Initiatives
Share the Care Declutter Program-Preventing residents from facing homelessness and eviction
Proximity Housing Buyers Assistance Program for staff (County of Napa)
Support of Heritage House and Valle Verde Housing Projects (Providence)
Bringing Families Home Program
Home Safe Program
Housing application assistance from FRCs
Season of Sharing

Basic Needs assistance from FRCs
Future PSH in the pipeline
NEWS rent, utilities, and advocacy for DV/SA survivors
Napa Housing Authority
Cope connects families with housing assistance/navigating resources
Funding for ADU Units
Encampment resolution with path to housing
Mentis permanent and temporary housing programs
Permanent housing with onsite services
Rent/housing support for Partnership Health Plan members
Share Housing Program
On The Move
Up Valley Family Center
How Might We…
Elevate housing and housing costs as health equity priorities?
Create or incentivize creation of low-income housing?
Increase resources to provide emergency cash aid for rent or utilities to prevent eviction?
Make affordable housing?
Increase the number of Section 8 vouchers?
Create housing with childcare support services on site?
Identify ways to reduce eviction?
Ensure that Napa housing is available for Napa County residents not 2ns homes on Airbnb?
Create more first-time buyer programs?
Increase local funding support for pre-development costs of affordable housing?
Reduce income inequality?
Make existing ADU loan/grant programs accessible and user friendly to all homeowners?
Advocate for cities/county to identify areas/zones for new development to help avoid NIMBYism?
Convert spaces near parks & w/in cities for housing development?
Increase requirements for affordable housing as % of new developments?
Ensure that the affordable housing units include those on extremely low income?
Develop rehab/sober living re-entry housing?
Make cities allow low income for life without term limits?
Increase housing supply and limit 2nd/3rd homes to prevent empty neighborhoods?
Stabilize rent pricing from low inventory and inflation?
Adjust wages to compensate for high rent?
Develop interim housing?
Regulate and encourage use of vacant properties?
Limit and prevent older adults from facing homelessness/eviction?
Make ADUs not a financial burden on homeowners? Current funds are not enough to make it viable.
Increase incomes through certificate programs (financial capacity/guaranteed income)?
Address the need for rental assistance or eviction prevention?
End the pipeline into homelessness?
Create policy to increase accessible low-income housing?

Shallow subsidy?
Prevent builders from being able to pay fee as opposed to offering a % of low-income housing?
Adapting HUD criteria for homelessness?
Create housing for our workforce?
Create more family farmworker housing?
Create guaranteed income programs at city and county levels?
Offer medical waiver for assisted living?
Other Comments:
Companies coming in and buying multiple houses (Airbnb)
GIP
Affordable housing now

BEHAVIORAL HEALTH

Current Initiatives
Napa Opioid Safety Coalition
Care Court
STS groups for staff/clinicians
QPR training
NVUSD wellness centers; access to safe spaces and resources
County mobile crisis
COAD offers trauma informed care to support survivors and second responders
Parenting support to reduce stress, anxiety and depression
Innovative Community Center
Ole Health
Cope and other FRCs: Parenting and family support to reduce stress and prevent trauma
Free SUDS treatment for youth through Aldea
Integrated BH in Providence and CARE Network
Integrated BH in primary care in Ole Health, Providence Medical Group
ED-QVMC Substance Use Navigator
Adventist Health St Helena
Infant Parent Mental Health Fellowship
Aldea
Ready, Set, Grow Collaborative
ParentsCAN: Mental Health First Aid, Parent Wellness Program, Behavioral Health Services
Napa County Triple P
Family Resource Centers
Parent-Infant Mental Health
Co-located Behavioral Health staff (Library/LGBTQ Connection/Police Dept.)
Mentis
North bay Regional Behavioral
SB43
988 Suicide and Crisis Lifeline

Shine collaborative in school wellness centers
CAPC and COPE
UVFC offers Latino Elder Adult Men's Group and Line Dancing
New Youth Crisis Support Unit at BH Division
NCMH@ LGBTQ Connection weekly
Napa County Suicide Prevention Council
Robust AA Fellowship
Core Team coordinate services for students (CJUSD + UVFC + Aldea + Mentis + Private Therapist)
HHSA BH Division
How Might We…
Explore new models of mental health care that scale and support diverse languages?
Empower connections between safety net services?
Develop more evidence-based community practices for different cultural/ethnic groups?
Provide more training and certificate programs with pathways to become mental health professionals and partnerships with HHSA and NVC?
Reduce waits for therapy when so many need it?
More services for drug addiction that are concrete and long term?
Improve accessibility to Vallejo for MH services at Kaiser?
Recruit more mental health employees?
Improve communication to better inform community members of available resources?
Ensure parity for BH as health?
Incentivize to work in mental health and live in community?
Increase services for parents respite with the rise of child autism?
Increase acute treatment?
Increase services and access for UpValley residents?
Provide LT sub-acute MH care residential?
Support mental health providers?
Educate the larger community on how ACE's/toxic stress in childhood leads to health challenges?
Address negative stigma in getting help for mental health?
Reduce suicides?
Increase Spanish speaking clinicians?
Improve MH Crisis Response?
Adjunct therapy in nature? Park Rx
Incorporate more preventative mental health services in our community?
Increase education/prevention for teens early and often?
Support newcomers with trauma informed care?
increase provider capacity with payor reform?
Give our teens more opportunities to learn intervention, prevention and advocacy skills?
Change restriction for therapists to provide telehealth to their patients when they go to Mexico?
Use Latine therapists through telehealth from Mexico in alignment with their culture?
Work further upstream?
Improve geographic access to services?
Better triage people to duct them to best service?

Include youth voices?
Explore peer lead therapy, support groups when appropriate?
Share information about referrals to follow up on clients to increase connection to services?
Manage community navigation services to connect people to appropriate services?
Increase harm reduction efforts to meet people who use where they're at?
Support veterans?
Invest more in prevention?
Increase BH workforce development programs?
Increase support for providers to prevent burn out and provide support for secondary trauma?
Work more on root causes to reduce the need for services?
Create an option for hoarding disorder with a licensed therapist?
Increase support to agencies to prevent eviction and homelessness due to hoarding disorder in older adults?
Involve faith-based groups for group forums?
Provide a proactive approach to mental health services for children?
Other Comments:
Re-entry and in reach of MH into jails
Mental health combined with drugs and alcohol
ECONOMIC STABILITY
Current Initiatives
Cash and Food Assistance Programs (HHSA- Self Sufficiency Services Division)
Recovery Services and Supports, Family Resource Centers (On the Move)
First 5 Florecer Youth Mentorship & College Course Program
NVC Career CWSP work to support workforce
Helping people with resources and applications for CalFresh
Cope & other FRCs offer referrals and emergency food gift cards & diapers, wipes, formula to help families get by
Ole Health enrollment services enrolls into CalFresh, insurance, etc.
American Canyon Young Entrepreneurs
Boys & Girls Club Napa Valley: Career Path Exposure
Napa Valley Community Foundation Construction trades training
NEWS/SAVS DV/SA survivor economic support for rent, clothes, food, etc.
CalFresh Market Match to extend food assistance money
NVC certificate + 4 yr degrees for in demand jobs
Cope & FRCs for basic needs support
Career Point
North Bay Jobs with Justice
How Might We…
Make companies that make a certain percentage net income be required to provide insurance regardless of company size?

Start with a mindset of abundance (rather than scarcity). Breaking down internal barriers to providing seemingly small additions of support?
Increase financial literacy for all ages?
Pass policies that reduce the need for economic support?
Bring universal basic income to Napa County?
Build the power of unions?
Add career resource centers?
Get political engagement in fair distribution of resources (college curriculum on subject)?
Tie in housing for workforce and support services for economic stability if we are going to be dependent on lodging and wine industries?
Obligate workers' rights to health care, safety equipment and language
Offer middle income households support to pay for caregiver services?
Have a built in COLA annually in the County contract?
Have a universal basic income program (general fund funded)?
Incentivize employers to increase support for employee benefits, etc.?
Have more companies offer insurance?
Develop our workforce especially youth?
Better enforce OSHA work requirements?
Train more people in the trades?
Teach financial literacy?
Help older adults on a fixed income that doesn't keep up with rising costs?
Advocate for a living wage in our Napa County community?
Break this topic up so that it is more digestible since there are so many topics?
Have free transportation?
Diversify the economy and develop a workforce?
Address and reduce eligibility thresholds?
Recruit different industries to Napa? (too focused on 1 source)
Inform community members to safety net services?
Mandate health benefits for all employees?
Create off season employment opportunities?
Close the gap for people living paycheck to paycheck?
Support small businesses?
Prevent families from shacking up together to survive, sleeping on couches and floors?
Create guaranteed income programs at city and county levels?
Build trust among undocumented individuals to seek services?
Offer universal insurance options for farmworkers or incentivize all wineries to offer?
Support and make healthcare and health information accessible to all who support our agriculture, hospitality, etc.?
Minimize power that Big Pharma, lobbyists, companies, and insurance companies have over us?
Raise the wage for county workers? (some employees qualify for county services)
Not have to work more than 1 job?
Help older adults needing support of working children?
Live longer than our retirement funds?

Other Comments:
N/A
FOOD ACCESS
Current Initiatives
Petaluma Bounty
Meals on Wheels
Feeding It Forward
Nutritional supplies & tube feeding for free at Share the Care
American Canyon Eco Center
Cooking Matters - Providence QVMC
USDA grant opportunity thru UC Davis for crisis and chronic emergency food
Napa County Food Security Coalition
Mission Farms (St. John's Lutheran) providing fresh produce to pantries
Cope & other FRCs grocery gift cards
Cope & other FRCs connection to food security programs and help navigating processes
Food gift cards from FRCs, Cope etc.
Mobile Market workgroup (Blue Zones)
Food Bank, Meals on Wheels, Free Produce Markets (CANV)
Farmer's Markets, Market Match (Napa Farmers Market)
Food security programs
Mobile market for rural areas or limited schedules
Ole Health Garden Program
Gardens at Free Seed Library, schools, senior centers
EBT
Free school lunches for all
Molly's Angels
Distribution days at schools including NVC pantry
Ole Health food distribution and wrap around services
Friday Free Market
Fruit and veggies at Ole Health
Ole Health Community Garden
NEWS gift cards and food distribution for DV/SA survivors
Adventist food distribution
Voices Food Pantry
Pantries at churches
How Might We…
Increase access to transportation options to improve food access?
Allow/enable people to make their own healthy/fresh food options?
Partner with more restaurants?
Limit food waste to reduce impact on landfills?
Provide quality food for those in need?

Simplify the process for getting food services?
Improve food access for people with special dietary needs?
Improve access to potable water for those living unsheltered?
Increase community gardens that support/give access to bounty for all?
Create a food advisory council?
Create more community gardens?
Require employers to pay a living wage?
Decentralize available health food options from city centers?
Plant more fruit trees especially at low-income housing programs?
Simplify process for food access?
Rethink/reimagine food banks to reduce stigma?
Create more visibility and access to food banks?
Offer food at more convenient times and locations?
Offer more information to the community regarding food access?
Crease a food advisory council to coordinate needs in the community?
Raise awareness around eligibility?
Get rid of the stigma of accessing food services?
Increase options for those don't qualify but are still food insecure?
Elevate quality of food in food services agencies?
Reduce barriers and streamline application processes?
Create more usability and access for older adults?
Consult with urban planning for increased access?
Adjust eligibility thresholds (39% of food insecure don't qualify)
Use funding to purchase produce from farmer's markets to increase local fresh produce into the emerging food system and pay farmers their worth?
Decrease food deserts thru land use/zoning for neighborhood markets?
Create more awareness around available resources?
Make food more inclusive to diverse cultures ages & allergy restrictions?
Expand food resources up and down the valley?
Increase traditional indigenous knowledge & practices around food productions in our communities?
Prevent EBT scams?
Reduce stigma for food access?
Other Comments:
multizoning
ACCESS TO HEALTH SERVICES
Current Initiatives
Medi-Cal Enrollment Outreach (CHI, Puertas Abiertas, Cope, UVFC, ParentsCAN)
Cal Compass
VOICES
Providence PACE Napa Valley
Napa Parks and Rec Foundation Youth Scholarship

Mobile 'Be Well' Office
Ole Health Mobile Health Unit
Medi-Cal Enrollment Outreach (Ole Health)
Care management (Care Network)
Cope's Parents as Teachers Home Visiting working with families on health goals and supporting progress
Dental screenings for children entering school for the first time
Family Resource Centers providing referrals and applications assistance and information
CAPC and Cope prevent childhood trauma that increases lifelong health risks
Innovations community center
Napa County's BHS working with Aldea to increase access under CalAims "No Wrong Door" Initiative
Cope and other FRCs connection to services and assistance navigating systems
Ready, Set, Grow Collaborative, referrals and connection for 0-5 families system navigation and centralized database of services accessed.
Sex Ed Justice Project
Planet Fitness $10/month
Partnership Health Plan CalAIM ECM Care Management
Urgent Care
Ole Health
How Might We…
Expand mobile services?
Attract more providers for all specialties?
Create a mobile dental adult clinic?
Ensure CalAim payment reform does not lead to less access to MH services?
Assist with paperwork?
Get quality of care?
Get more qualified nurses, doctors, etc.?
Get universal health care so we are not tied to our jobs?
Lower premiums?
Initiate access to relevant services, with trust, to the people that need them?
Better connect people to telehealth?
Get gender affirming care (Including elementary aged youth)?
Poll people why they go to Emergency Dept and lead effort to encourage access to other resources?
Create more career pipelines for healthcare providers?
Connect people who need services with the resources in our community? The help only helps in people can access.
Get Medicare for all?
Increase provider capacity?
Make all services more equitable and accessible countywide?
Restrict the development of concierge type practices?
Create a transgender health clinic?
Expand Ole Heath's dental team and awareness thereof?
Have Kaiser Clinics UpValley?
Increase system navigation to help community members find services timely?

Change how we view access to care?
Create a better gender-affirming healthcare support for parents of youth in transition?
Create an accessible transportation system?
Create programs for individuals without insurance to be educated on their options?
Increase health care services at grocery/merchandise stores?
Increase specialists care in Napa County?
Improve access to schedule doctor's appointments more easily?
Address fears around healthcare costs to encourage preventative care and maintenance?
Encourage QVMC to help find more providers for low income?
Retain/hire more staff?
Increase doctors who accept Medicare?
Have more PCPs in Napa?
Streamline and simplify access?
Offer signing bonus for recruitment of primary care providers?
Recruit for additional elder caregivers?
Have onsite childcare during appointments?
Recruit gerontological specialists?
Increase dental care for adults (preventative and treatment)?
Bring geriatric medicine to Napa Valley?
Provide mobile clinic to those not able to drive in rural areas?
Have data linkage across system of care?
Employ more community health workers/community navigators?
Get a veteran's administration community-based outpatient clinic in Napa County?
Reduce burden of effort to fill out applications?
Streamline care coordination services?
Have someone help complete paperwork?
Ease access to dental care UpValley?
Expand access to care after work/early evening hours?
Increase the number of health navigators?
Increase elder caregiver access to services for clients/family members?
Other Comments:
Only 2 neurologists in Napa
Street medicine
Adult dental services (Medicare and Medi-Cal)
Dental clinic
CHILDCARE
Current Initiatives
NVC childcare certificate program
NCOE after school/summer childcare programs
COOL school for school aged kids
ARPA funding for childcare dev

Forgivable childcare loan for childcare providers (County of Napa)
Boys & Girls Club for school aged kids
relatives
CRC
Florecer Mentors (F5) childcare workforce sustainability program
Ready, Set, Grow Collaborative
Peer support groups to help build support network
Cope & other FRCs connect families with childcare resources
Childcare expansion project
How Might We…
Make childcare affordable?
Offer employer based childcare resources as a perk for employees? (Benefits employers with increased productivity of employees)
Expand workforce?
Re-start child development classes at the High School (recruit more people to the field)?
Provide childcare for families that work outside of 9-5?
Break through the bottleneck of funding red tape, creating easier access to use (i.e. childcare voucher bottleneck)?
Increase providers that meet the needs of families that work in our hospitality/wine industry?
Offer childcare stipends provided through employers?
Increase slots for childcare?
Create opportunities for a volunteer workforce?
Consider childcare & elder care on same continuum?
Offer childcare located at work sites?
Support our FFN provider community?
Create childcares for all regardless of income, work schedule, etc?
Offer childcare at healthcare facilities?
Both incentivize people to become care givers while also ensuring childcare costs are affordable?
Keep up with livable wages?
Create more infant care?
Create parent co-ops?
Cover needs for elders and children?
Create employer sponsored childcare?
Increase access for parents, childcare providers with their kids to access support/services?
Make childcare a covered benefit just like regular school?
Financially support new parents/caregivers when they welcome a new child?
Support more Spanish speaking and geographically diverse people in becoming childcare providers?
Offer county childcare for employees?
Fund stay at home parents of young children?
Build parent peer network for mutual support including childcare
Cope's Parents as Teachers and Home Visiting
Give more support to grandparents raising grandchildren?
Create a "sponsored health plan"?

Create homemaker services for young kids/families?
Give more funding and provide easier access to childcare?
Increase income limits for parents?
Partner with NVC's childcare program?
Miscellaneous/Comments:
Senior centers and childcare combo
Often people needing childcare also need elder care
Eldercare a barrier
LANGUAGE ACCESS
Current Initiatives
Ole Health has culturally competent/linguistically adept staff and providers
Language programs free with a library card
Incentives for staff to take interpreter certifications to gain skill set at Providence
Language services through Medi-Cal
OTV Latine Leads civic health club
Parent University Education
Bilingual/Bicultural services at Cope
Napa County Language Access Ad Hoc Committee (County of Napa)
Training /testing staff to ensure text is proper
Language access line
IT classes at schools in Spanish
Language Access Study (COAD)
English-Spanish speaking, culturally competent staff to help navigate English- only systems
Cope & other FRCs
CIELO dialect focused support
First 5 Napa County working to translate materials to gender inclusive Spanish
Napa County Library Literacy Center
UVFC does bilingual outreach as a practice
Bilingual pay as incentive for bilingual bicultural workforce
How Might We…
Find out best practices happening elsewhere and use it to inform what we do in Napa?
Find ways to engage with underserved communities on 'their turf' in culturally appropriate ways?
Uplift and amplify information to and from trusted messengers?
Get people in OES & CEO office to recognize and act on this data?
Authentically engage with nontraditional communication networks (i.e. Promotoras)?
Develop a workforce of interpreters & translators from BIPOC communities?
Encourage using apps on cell phones?
Offer classes at schools?
Engage promoters to engage BIPOC reps to work in housing homeless populations?

Recognize & value trusted messengers to do this work?
Develop a county wide language access glossary (w/common language)?
Be more inclusive of more languages?
Ensure community voice is included in the creation of language access supports at the County?
Centralize language accessibility w/ universal tool?
Develop cultural training programs for teachers, healthcare, civic employees?
Increase English proficiency of adults/immigrants in cultural manner?
Get more lived experience to help develop plans and strategies?
Other Comments:
Promote market
American Canyon over 200 different languages
TRANSPORTATION
Current Initiatives
Napa Valley Transportation Authority Assessment
Partnership Health Plan has transportation plan for those eligible
NVTA's V-Commute
Mobile Advocacy & transportation support for DV/SA survivors (NEWS)
Uber Health if enrolled in specific programs
Uber/Lyft for older adults through Adventist Health
State, local and federal e-bikes discounts and incentives
Kaiser free ride (24 rides) per year
Safe routes to school & Napa Bike Coalition programs
Community connection (volunteers)
Medi-Cal transportation benefits
Bike Plan, Pedestrian Plan
Molly's Angels
Napa County Older Adults (NOAA) Survey
PHP transportation program
St. Helena Hospital access
How Might We…
Target a free/low-cost transportation benefit where it will provide the most benefit?
Identify transportation gaps across demographic areas?
Have a regular shuttle for seniors around town?
Decentralize services from City of Napa for AC, UpValley and Angwin etc.?
Increase access to St. Helena hospital for communities who use public transportation? Buses don't go far enough.
Add more time options for buses?
Add large employer commuter buses (to/from Fairfield, Google, Genertech)?
Increase paratransport?
Subsidize bus fare?

Create incentives for using the bus?
Develop a system to support working parents and get kids to and from childcare and school?
Address inter-county transportation issues?
Employ more people to help disabled and older adults with door-to-door services?
Enable more people to take advantage of the opportunities and benefits of walking or cycling for transportation?
Expand NVTA paratransit program?
Increase transportation for Spanish speakers, especially seniors?
Increase access to Uber/Lyft for people of all ages?
Reduce employer burden to create commuter fleets?
Add free buses to Santa Rosa
Onboard seniors more easily?
Promote safe streets in a community with visitors who drink?
Create non-ambulatory transit?
Make bus stops more comfortable?
Use the wine train tracks to reduce congestion?
Improve bike lanes and encourage more cycling as a means of transportation?
Provide bus passes to community organizations to distribute to those who need them?
Make communities walkable?
Crease exclusive lane for public transportation on our highways?
Give grants for bus passes?
Move away from car dependency and make other modes more viable options?
Provide transportation for preschoolers?
Expand public transportation to rural communities?
Better use the existing railroad system?
Make truly multimodal streets quickly and connected?
Get trains?
Increase and incentivize carpooling?
Other Comments:
Gurney transport needed
Elderly access!
Local transportation, every 15 mins the bus goes by
Updated current working app
Transportation system navigators
So many transportation issues between Napa County cities
EDUCATION/DIGITAL INCLUSION
Current Initiatives
Claris Companions Tablets Project (HHSA Comprehensive Services for Older Adults)
Napa County Broadband Committee/Broadband Initiatives
ParentsCAN and Adult School tech classes for parents
UVFC Senior Services working with trailer park management to create space for tech lessons/programming

Parent University education to parents
Library hotspots and digital support
Xfinity and Verizon subsidies
Puertas Abiertas
UVFC Plaza Comunitaria
HAPI Grant for iPads for Seniors/Disabled
NVC (non-credit) tech classes
How Might We…
Assist Seniors with tech help?
Teach seniors to be literate?
Increase community digital literacy?
Provide community-wide free WiFi?
Teach digital safety at an early age?
Learn from developing countries about increasing digital access to rural/underserved communities?
Add representatives to broadband committee that struggle with digital inclusion?
Form intergenerational opportunities to have youth train and educate folks in digital literacy?
Communicate essential information to residents who are not interested in digital technology?
Get support to older adults in accessing information and services?
Get support to older adults in protecting their PII and financial health?
Promote an engaged, volunteer-centric community who can provide help and support to those in need?
Reduce risk of financial abuse /identity theft for older adults, particularly those with mild cognitive impairment?
Begin tech classes in Spanish at the Napa County Library?
Loan hotspots for home internet access?
Offer accessible trainings that accommodate seniors who never were forced to take internet training courses?
Include seniors who reside in LTC facilities and SNFs?
Improve digital literacy, anti-bullying, bystander intervention for teens to protect LGBTQ peers?
Create more safe online spaces for teens?
Connect gaps in senior literacy?
Create better educational opportunities for digital access?
Address elder abuse to include preventing scams?
Create digital accessibility standards for public services that bring consistency and quality?
Provide better language options for language sources?
Bring access to internet in rural areas?
Give iPads to organizations to distribute for access to other digital services?
Diversify communications?
Expand broadband in rural communities?
Other Comments:
Scams with seniors
"Nigerian Prime" Scam

- Racial Equity and LGBTQ Inclusion
- Housing
- Behavioral Health
- Economic Stability
- Food Access
- Access to Health Services
- Childcare
- Language Access
- Transportation

Education/Digital Inclusion